



Caring in Northumberland during Coronavirus

Carers Northumberland are here for carers, we have been working remotely since the start of lockdown to support the growing number of carers in the county. We had many new carers register with us during the start of lockdown, but professional referrals have remained low since March. We can support your work and take referrals by phone, post and email to ensure carers are accessing all the services that they are entitled to.

Carers UK report that there are 4.5 million additional people in the UK caring for older, disabled or seriously ill relatives or friends since the Covid-19 pandemic. In addition to this 70% of carers are providing more care due to Covid-19. Carers are feeling overwhelmed and worried that they will burn out, many of their support services such as enabling and day centres have been closed.

Carers Northumberland have been supporting Carers all through the crisis, but we need your help to reach more.

At the start of lockdown we produced and sent out over 1000 Carer Cards, after carers told us that they were concerned about being challenged when visiting those they care for or shopping on their behalf.

"Thank you so much for the card, how thoughtful it will certainly help"

"I feel safer having my Carers Card on me at all times."

Carers Northumberland has supported 731 Carers since lockdown started.

We have supported them with:

- Benefit checks and applications to maximise income
- Grant applications for essential items and unplanned costs
- Carer Support Fund to help them take a break
- Telephone support when they need someone to talk to
- Online groups to help them meet other carers
- Advice on legal matters such as Lasting Power of Attorney, Employment Rights and Deputyship
- Information on local services to help with shopping, prescriptions, and meals on wheels
- And much more....

"Carers Northumberland are a life line, nice to know someone is at the end of the phone if need be."

We need your help to reach more carers

You can support our work by helping people to identify themselves as carers, refer them to us and promote our services. You can refer by calling our friendly information team on 01670 320025 or by completing our professional referral form (available to download from our website) and returning it to us by post or email.

Support available from Carers Northumberland:

For carers:

- Information and Advice on a range of topics including; carers rights, finance and benefits, housing, local services and more.
- Telephone Support and welfare checks
- Online carers groups (using Zoom)
- Carer Workshops and Training (using Zoom)
- Regular newsletter and updates
- Carers Into Work project
- Access to digital resources platform
- Carers Emergency Card
- Carer Support Fund

"Excellent service, they keep me informed about services and information that might be helpful to me and my family."

For professionals:

- Information and Advice
- Carer Awareness Training
- Regular newsletter and updates
- Leaflets and posters

"It really brought home how important carers are - Always good to have a refresher, thank you."

Get In Touch



Information Line

01670 320025

Monday - Friday 9am - 5pm



Email

info@carersnorthumberland.org.uk



Website:

<https://www.carersnorthumberland.org.uk/>



Social Media

Facebook: <https://www.facebook.com/CarersNland/>

Twitter: <https://twitter.com/CarersNorthumb>